# It's Time to Innovate

#### **Paul Barrett**

email: paul.barrett@auckland.ac.nz

http://www.liv.ac.uk/~pbarrett/paulhome.htm

Affiliations: Universities of Auckland and Canterbury
Departments of Psychology
Dept. of Clinical Psychology, Univ. of Liverpool

(Sternberg & Williams, 1998; p. 577)

"No technology of which we are aware -computers, telecommunications, televisions, and so on -- has shown the kind of ideational stagnation that has characterized the testing industry. Why? Because in other industries, those who do not innovate do not survive...

"In the testing industry, the opposite appears to be the case. Like Rocky I, Rocky II, Rocky III, and so on, the testing industry provides minor cosmetic successive variants of the same product where only the numbers after the names substantially change. These variants survive because psychologists buy the tests and then loyally defend them."

Michell, J. (1997), p. 406.

"No critic has explained why psychology, alone amongst the sciences, is entitled to its own definition of measurement....

Readers of this journal have been given no adequate reason, yet, to avoid the conclusion that methodological thought disorder is systemic in modern psychology."

Michell, J. (2000), p. 639.

"It is concluded that psychometrics is a pathology of science"

Michell, J. (2001), p. 211.

"the way in which psychometrics is currently, typically taught actually subverts the scientific method"

# Michell (2001), p. 212 ...

"Measurement, as a scientific method, is a way of finding out (more or less reliably) what level of an attribute is possessed by the object or objects under investigation."

"However, because measurement is the assessment of a level of an attribute via its numerical relation (a ratio) to another level of the same attribute (the unit selected), and because only quantitative attributes sustain numerical ratios of this sort, measurement applies only to quantitative attributes".

"Psychometrics concerns the measurement of psychological attributes using the range of procedures collectively known as psychological tests. As a precondition of psychometric measurement, these attributes must be quantitative".

Measurement within a quantitative science is thus defined as the identification of a magnitude of a quantitative variable relative to some standard unit magnitude of that variable.

# Measurement Joel Michell (1999)

"Because measurement involves a commitment to the existence of quantitative attributes, quantification entails an empirical issue: is the attribute involved really quantitative or not? If it is, then quantification can sensibly proceed. If it is not, then attempts at quantification are misguided. A science that aspires to be quantitative will ignore this fact at its peril"

Joel Michell (1999) ... p.75

"It is pointless to invest energies and resources in the enterprise of quantification if the attribute involved is not really quantitative. The logically prior task in this enterprise is that of addressing this empirical issue. I call it the scientific task of quantification."

### Quantitative Structure

#### From Michell (1990, p.52):

Let X, Y, and Z be any three values of a variable Q. Then Q is <u>ordinal</u> if and only if:

- 1. If  $X \ge Y$  and  $Y \ge Z$  then  $X \ge Z$  (transitivity)
- 2. If  $X \ge Y$  and  $Y \ge X$  then X = Y (antisymmetry)
- 3. Either  $X \ge Y$  or  $Y \ge X$  (strong connexity)

A relation possessing these three properties is called a simple order, so Q is ordinal if and only if  $\geq$  is a simple order on all its values.

#### Quantitative Structure

All quantitative variables are simply ordered by  $\geq$ , but not every ordinal variable is quantitative, for quantity involves more than order, it involves additivity.

Additivity involves a ternary relation, symbolized as "X+Y=Z". Let Q be any ordinal variable such that for any of its values X, Y, and Z ...

- 4. X+(Y+Z) = (X+Y)+Z (associativity)
- 5. X+Y = Y+X (commutativity)
- 6.  $X \ge Y$  if and only if  $X+Z \ge Y+Z$  (monotonicity)
- 7. If X > Y then there exists a value of Z such that X=Y+Z (solvability)
- 8. X+Y > X (positivity)
- 9. There exists a natural number n such that  $nX \ge Y$  (where 1X = X and (n + 1)X = nX + X) (**Archimedean condition**)

# The questions I asked myself

So why am I continuing to treat psychometric test theory as critically important? From a quantitative measurement perspective it seems to be somewhat irrelevant to the axioms of quantity that are used within every other quantitative science. Could it be that psychology might actually be a nonquantitative science - with all that this term implies?

SIOPSA Keynote: 2003

# The questions I asked myself

In which areas have the substantive innovations in major psychological tests and assessment methodologies taken place since the late 1950s?

Is it mainly in the technology of questionnaire test delivery allied to new measurement models for questionnaire data

-0*I*-

the innovation of completely new kinds of psychological construct assessment?

# The questions I asked myself

Was Blinkhorn (1997) correct in his recent review of 50 years of Test Theory ...?

"Contemporary test theory, with its emphasis on statistical rather than psychological models, has become inaccessible to the majority of test users, and predominantly reflects educational rather than psychological concerns. Real progress may depend on the emergence of a new and radical reconceptualization".

Was Paul Kline (1998) also wrong for concluding:

## p. 196 ... The New Psychometrics...

"The original purpose of psychometrics was to provide the precise quantification necessary for science. As we can see, it has failed to do this, although it has provided us with promising results. From the arguments developed in this book, it can be concluded that it is pointless to attempt to develop further psychometric tests of the traditional kind".

- Think about Psychometrics as Applied Numerics (Barrett, 2003), quantitative science, and non-quantitative science
- 2 Look again with clear, fresh eyes at Barrett and Paltiel (1996)... "Can a single item replace an entire scale: POP vs the SHL OPQ 5.2 Questionnaire"

Seriously examine why a hypothetical "True Score" was created by early psychometricians. How much thought actually went into the psychological "sense" of such a concept rather than the "statistical sense" which was required to develop the tenets of classical test theory?

Think the unthinkable - "WYSIAYH" ... and deal with it accordingly ...

(What You See is All You Have)

**BUT**, do not discard all the psychometric tests that have gone before – they possess an evidence-base for their validity and in some cases have very great utility.



What happens if you seek selfreport construct magnitude measurement using a single composite questionnaire item with an 11-point response scale?



# amples of OPQ Concept 5.2 scale ite (paraphrased for copyright purposes)

N=621 Barrett and Paltiel, 1996

**T8-Innovative** 

alpha=.85

Mean ITC=.59

- 8 I do not find it easy to generate creative ideas
- 39 People approach me for creative ideas
- 70 I find it hard to be inventive
- 101 New ideas come easily to me
- 132 My ideas are rarely innovative
- 163 I enjoy coming up with lots of valuable ideas
- 194 I rarely have many original ideas
- 225 I generally have an original approach to problems

# amples of OPQ Concept 5.2 scale ite (paraphrased for copyright purposes)

**R5-Affiliative** 

alpha=.78

Mean ITC=.51

- 29 I prefer my own company to that of others
- 60 I get much pleasure from other people's company
- 91 Companionship is not a major concern to me
- 122 I develop close attachments to people
- 153 I rarely long for the **company** of others
- 184 I have a large number of friends
- 215 I do not like making new friendships
- 246 I get enjoyment from the companionship of others

# The POP questionnaire

R1 Persuasiveness

I like selling, whether ideas or products

♦ R2 Controlling

I like organising and taking charge of people.

◆ R3 Independent

I speak my mind even if its unpopular

R4 Outgoing

I am an outgoing and sociable person

R5 Affliliative

I enjoy being in the company of others.

♦ R6 Soc Confident

I am at ease in social settings.

◆ R7 Modest

I am modest about my achievements.

R8 Democratic

I like the group to participate in decision-making.

R9 Caring

I am sensitive to other people's problems.

◆ T1 Practical

I enjoy repairing objects or devices.

T2 Data Rational

I enjoy working with numbers and statistics.

◆ T3 Artistic

I appreciate the performing and literary arts.

T4 Behavioural

I like analysing other people's behaviour.

T5 Traditional

I am described as something of a traditionalist.

◆ T6 Change Orient.

I am usually critical of people's ideas.

The response scale used for the POP items									
Strongly Agree	Agree	Uncertain	Disagree	Strongly Disagree					

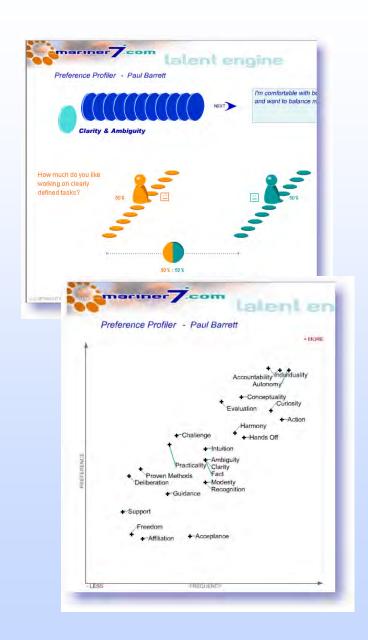
# he POP questionnaire - Result

#### **Uncorrected Corrected**

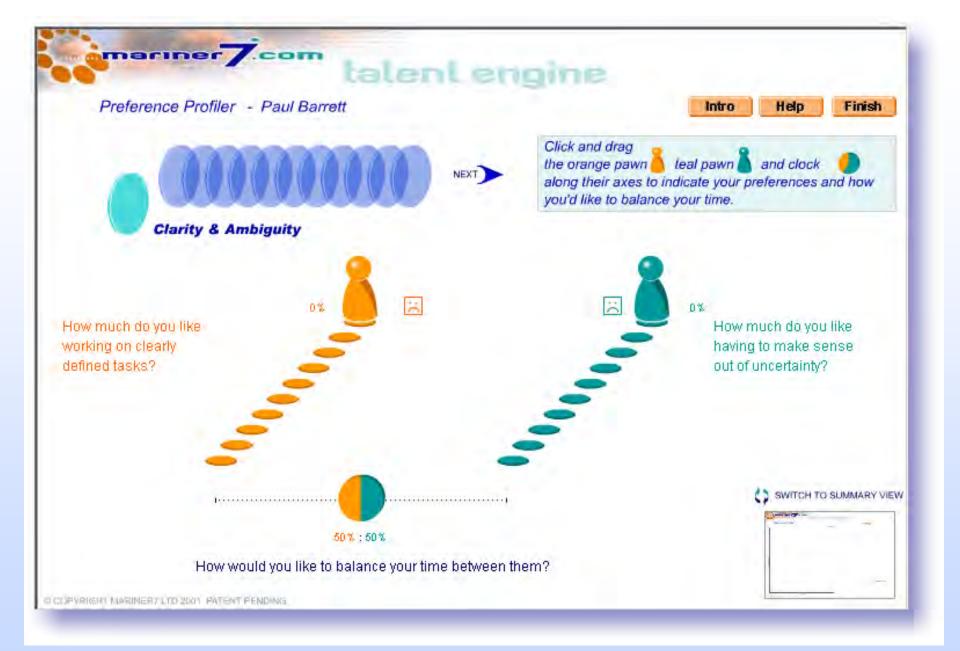
♦ R1 Persuasive	.64	.98	I like selling, whether ideas or products
<b>♦ R2 Controlling</b>	.73	>1.0	I like organising and taking charge of people.
◆ R3 Independent	.48	.79	I speak my mind even if its unpopular
◆ R4 Outgoing	.69	.98	I am an outgoing and sociable person
◆ R5 Affliliative	.58	.88	I enjoy being in the company of others.
<b>♦</b> R6 Soc Confident	.64	.91	I am at ease in social settings.
◆ R7 Modest	.68	.99	I am modest about my achievements.
♦ R8 Democratic	.57	.93	I like the group to participate in decision-making.
♦ R9 Caring	.51	.74	I am sensitive to other people's problems.
◆ T1 Practical	.88	>1.0	I enjoy repairing objects or devices.
◆ T2 Data Rational	.84	>1.0	I enjoy working with numbers and statistics.
◆ T3 Artistic	.79	>1.0	I appreciate the performing and literary arts.
◆ T4 Behavioural	.64	.98	I like analysing other people's behaviour.
◆ T5 Traditional	.56	.85	I am described as something of a traditionalist.
◆ T6 Change Orient.	.48	.80	I am usually critical of people's ideas.
◆ T7 Conceptual	.68	>1.0	I enjoy the discussion of hypothetical ideas.
<b>◆ T8 Innovative</b>	.74	>1.0	I generate creative and innovative ideas.
Median r	.64	.98	
			SIODS A Voymeter 2000

SIOPSA Keynote: 2003

### Why bother with questionnaire items at all?









### The Complete Work-Preferences Profiler



#### The cumulative, public, results for a user

#### Preference Profile

- I like task clarity, and although I'm comfortable with uncertainty as well, I would rather spend the majority of my time working on clearly defined tasks.
- I'm comfortable with both confrontation and promoting harmony, and want to spend some time on both.
- I dislike team activities, and want to spend the majority of my time working by myself, which I'm super keen on.
- I'm put off by receiving guidance, and want to spend the majority of my time being independent, which I really like.
- I enjoy thinking conceptually, and although I'm comfortable with thinking practically as well, I would rather spend the majority of my time working with concepts.
- I'm comfortable with both going on intuition and fact based decision-making, and want to spend some time on both.
- I really dislike being accepting, and want to spend the majority of my time challenging current thinking, which I love.
- I dislike established processes, and want to spend the majority of my time exploring new ideas, which I love.
- I dislike providing guidance, and want to spend the majority of my time leaving others to work independently, which I'm keen on.
- I'm super keen on moving quickly, and although I'm okay with acting with complete information as well, I would rather spend the
  majority of my time prioritising outputs.
- I'm uncomfortable with both being publicly acknowledged and modesty, and want to spend some time on both.
- I love being accountable, and although I'm okay with being carefree as well, I would rather spend the majority of my time holding a lot
  of responsibility.

# www.staffcv.com

Reproducibility and Stability

Two small samples of data to date:

Adult Working Volunteers ( $N=61\ 3$ month long term sample and  $10\ x\ 5$ -day
individuals)

Auckland University undergraduates (N=25 x 5-day short-term retest, 23 x 1-month individuals)

#### Reproducibility and Stability

	5 days	1 month	3 months
Ν	35	23	61
	29	17	47
Pearson r	0.65	0.35	0.53
	0.85	0.77	0.83
ICC	0.64	0.34	0.52
(intraclass)	0.84	0.76	0.82
MAD	11.18	15.0	13.26
	7.34	8.26	7.85

\*MAD = Mean Absolute Deviation (0-100 range) Figures in RED are for "clipped" data

## The Personality Profiler

Using the free 5-factor personality model itembank at the International Personality Item Pool <a href="http://ipip.ori.org/ipip/">http://ipip.ori.org/ipip/</a>

Specifically using 10 facets taken from the AB5C 45-facet personality questionnaire as "typical" personality test scales, spanning about 110 questionnaire items in total ... http://ipip.ori.org/ipip/newAB5CTable.htm

<sup>\*</sup>Barrett and Ebbeling (in preparation)

single item rewords? ... facet = **Talkative** 

H4 Do most of the talking.

H1138 Talk too much.

H527 Speak loudly.

H535 Make myself the centre of attention.

H1150 Like to attract attention.

H536 Never stop talking.

H531 Make a lot of noise.

H769 Demand to be the centre of interest.

H548 Speak softly.

X212 Dislike talking about myself.

single item rewords? ... facet = Talkative

# The Rating Statement:

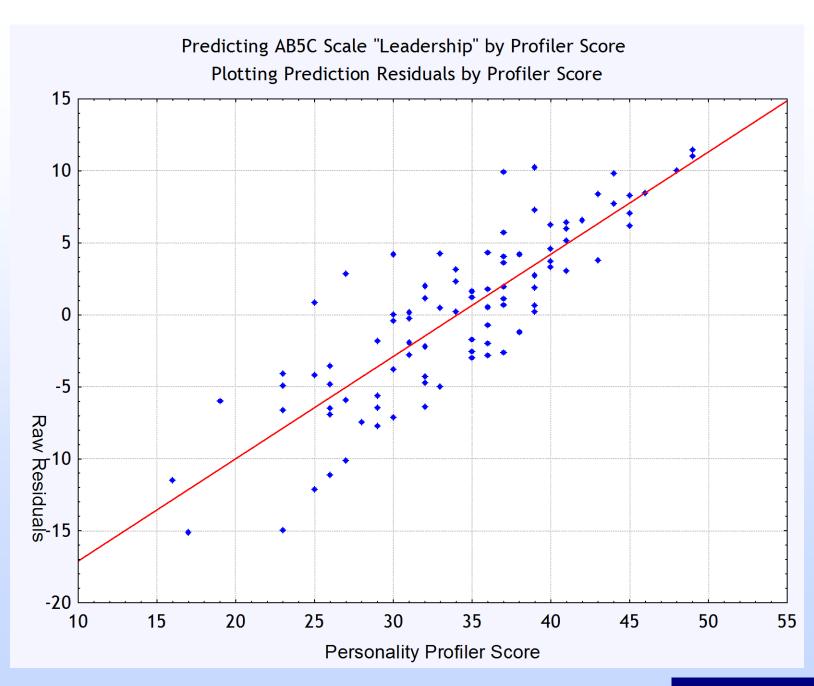
I have no problem in talking about almost anything. In fact, I find it hard to stop sometimes, especially if I've become the centre of attention! Frankly, I just like talking with people.



The Personality Profiler	AB5C Scales	Profiler Scores	
Friendliness	35.3	39.3	Profiler
Leadership	34.1	36.7	-VS-
Talkativeness	27.1	33.3	questionnaire
Efficiency	37.7	41.5	scale-score
Purposefulness	41.5	44.4	<b>N</b>
Organization	46.7	42.5	Means
Orderliness	32.9	32.5	N.T. O.O.
Calmness	36.4	33.5	N=99 cases
Impulse-Control	37.2	33.7	
Happiness	35.7	39.3	SIOPSA Keynote: 2003

The Personality Profiler	AB5C Scales	Profiler Scores	
Friendliness	6.8	8.1	Profiler
Leadership	6.9	8.8	-VS-
Talkativeness	7.3	9.9	questionnaire
Efficiency	7.7	9.6	scale-score
Purposefulness	7.7	9.6	Ct I D
Organization	7.3	10.8	Std. Devns.
Orderliness	8.3	10.5	N.T. OO
Calmness	6.1	9.3	N=99 cases
Impulse-Control	6.9	11.3	
Happiness	6.9	6.7	SIOPSA Keynote: 2003

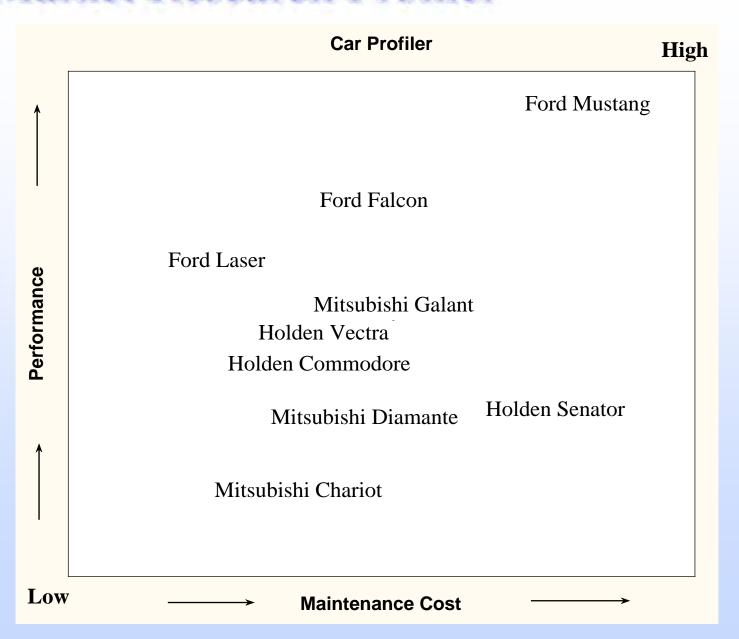
The Personality Profiler	Actual Correlation	Disattenuated	
Friendliness	0.71	0.77	Profiler
Leadership	0.54	0.59	-VS-
Talkativeness	0.70	0.75	questionnaire
Efficiency	0.63	0.68	scale-scores
Purposefulness	0.56	0.61	Completions
Organization	0.60	0.65	Correlations
Orderliness	0.75	0.80	N=99 cases
Calmness	0.54	0.62	IN-99 Cases
Impulse-Control	0.28	0.32	
Happiness	0.64	0.69	SIOPSA Keynote: 2003
			STOT STITLOTHOU. 2003



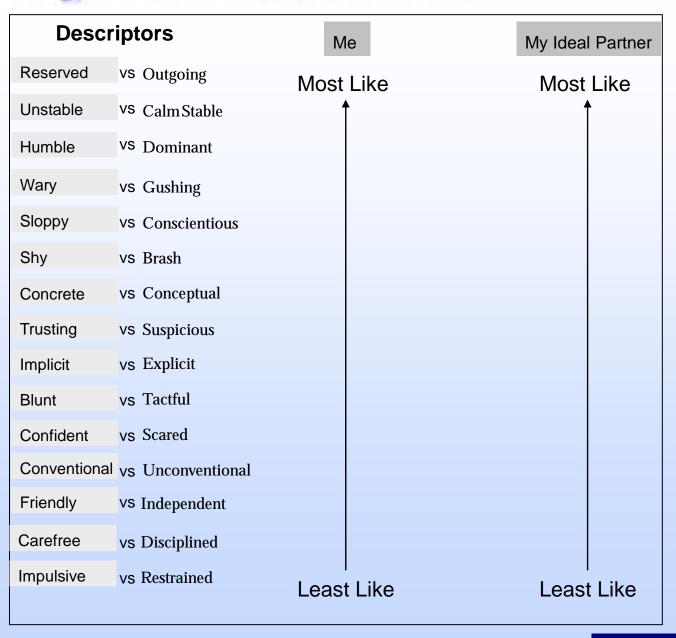
- 2. Did you like using the profiler in that you felt you were able to describe yourself adequately on the measured attributes (e.g. talkative, orderly etc.)
- $\square$  No, not at all far too limiting -(1%)
- $\Box$  Just like a questionnaire limiting in what it conveys about you -(12%)

- 2. Did you like using the profiler in that you felt you were able to describe yourself adequately on the measured attributes (e.g. talkative, orderly etc.)
- Well, not bad actually better than a questionnaire, and probably about as good as this kind of assessment can get (in that it is still a simple assessment of something very detailed i.e. personality)
- (87%)

#### The Market Research Profiler



### The Dating Preference Profiler



# **Dynamic Testing**

Grigorenko, E.L., & Sternberg, R.J. (1998) *Dynamic Testing*. *Psychological Bulletin*, 124, 1, 75-111.

#### The Test Rationale

- The test is designed to measure variables associated with learning.
- Tt is measuring how a person interacts with a relatively complex interface.
- The testee is initially presented with a complete "one-screen" interface in which all problem solutions take place.

- This interface possesses a problem area, a tool area, and a message area.
- Problems are introduced in a structured way, to exercise basic tool use prior to "stretching" the testee with more complex problems.
- ◆All problems are answered correctly by a testee because the system will provide the answer if necessary.

What we are concerned with is the manner and speed with which a person achieves a resolution to a problem. There can only ever be one answer, which will be exposed to the testee either as a result of the correct use of a set of computational tools, or via the interactive progressively structured context-sensitive help which is presented at key junctures by the program itself.

The only requirement for testing an individual is that they can read in the language in which the test is administered. No other knowledge is required.





# The Psytech Programming Potential Test Some of the variables acquired per item:

- Item completion time
- Prompt message required at start
- Wrong tool error count
- How many prompts required
- Maximum level of prompts required
- How many times main help activated
- How many times interactive help activated
- How many times tutorial help activated
- Durations for various help accesses

# Sex-Offender Visual Tracking Time

Consider answering the following question asked within Forensic Psychology:

How do you determine a person's sexual preferences without relying in any way upon their self-reports or interview responses...

## Sex-Offender Visual Tracking Time

- Observed Behaviour
- Penile Plethsymography
- ♠ Abel Screen (visual inspection time)
- ❖ VTT (Visual Tracking Time)

### Sex-Offender Visual Tracking Time

Using precise eye-tracking and head-movement hardware and software ... pictorial stimuli ... and normative data on the following meta-variables ...

- Stimulus Regions of Interest
- Initial Stimulus Trajectory Tracking
- Trajectory-Vector Maps
- Time Off-Picture (sabotage)
- Head and Eye-Movement Geometries

### Making better use of Assessment Data?

- GeneSys Intelligent Psychometrics (Psytech International)
- Smart Profiling

Some thoughts ...

\*The actual product in its entirety cost nearly US\$ 1,000,000 (NZ\$ 2m)

```
The Psytech PPT ... ~ US$ 17,000 → The VTT ... ~ US$ 150,000
```

What is the ROI on both the client and developer side for these new applications?

Innovation requires failures to occur, albeit in a financially favourable ratio to the number of successes. But, failures will occur - and sometimes never make it to market. So, who in the Psychological Test "Industry" can afford to sustain such failures as part of a "Drive for Innovation"?

Perhaps the most fertile and obvious domain for innovation is at the Universities. Certainly, some individuals/ teams in the US (Susan Embretson and colleagues at Kansas, Fritz Drasgow and colleagues at Illinois, Neal Schmitt and colleagues at Michigan, and Julie Olson-Buchanan at California) are forging ahead - but ...

Barrett, P.T. (August 2003) Beyond Psychometrics: Measurement, non-quantitative structure, and applied numerics. *Journal of Managerial Psychology*.

Sternberg, R. J., & Williams, W. M. (1998). You proved our point better than we did: A reply to our critics. *American Psychologist, 53*, 576-577.

Goldberg, L.R. (in press). The Comparative Validity of Adult Personality Inventories: Applications of a Consumer-Testing Framework. In S. R. Briggs, J. M. Cheek, & E. M. Donahue (Eds.). *Handbook of Adult Personality Inventories*. (In press). New York: Plenum Publishing Corp.

Brian Haig (2002) *Towards an abductive theory of scientific method*. In N. Stephenson et al (eds), Theoretical Issues in Contemporary Psychology. Boston: Kluwer.

Michael Maraun (1998) *Measurement as a Normative Practice. Theory and Psychology*, 8, 4, 435-461

Michell, J. (1990) *An Introduction to the Logic of Psychological Measurement*. Lawrence Erlbaum.

Michell, J. (1997) Quantitative science and the definition of measurement in Psychology. British Journal of Psychology, 88, 3, 355-383.

Joel Michell (1999) Measurement in Psychology: a critical history of a methodological concept. London: Cambridge University Press

Michell. J. (2000) *Normal science*, *pathological Science*, *and psychometrics*. *Theory and Psychology*, 10, 5, 639-667

Michell, J. (2001) Teaching and misteaching measurement in psychology. Australian Psychologist, 36, 3, 211-217

Michell, J. (2002) Stevens's Theory of Scales of Measurement and its place in Modern Psychology. Australian Journal of Psychology, 54, 2, 99-104.

Peter Schönemann (1994) *Measurement: The Reasonable Ineffectiveness of Mathematics in the social sciences*. In I. Borg, and P. Mohler (eds), Trends and Perspectives in Empirical Social Research. Berlin: Walter De Gruyter